



Volunteer FAQ

1. What is the Stollery Children's Hospital Foundation?

Our Foundation raises funds in support of advancing specialized children's physical and mental health care at the Stollery Children's Hospital and beyond the four walls. This includes investing in the best research, training, equipment and programs to make sure the Stollery remains among the best children's hospitals in the country and most specialized in all of Western Canada. Our vision is to give all kids the best chance to live a long and healthy life.

2. What role do volunteers play within the Foundation?

By donating your time and talents, you help us keep the cost of fundraising down, which means more of the funds we raise go to supporting world-class care for kids and youth at the Stollery.

3. How old do I need to be to volunteer?

We offer age-appropriate opportunities for volunteers 14 years of age and older. A parent or guardian may be required to volunteer with teens ages 14 and 15.

4. What volunteer roles are available?

We offer a variety of volunteer opportunities to match your skills, availability and interests including:

- Event & administrative support
- Hospital & community outreach (currently not available)

Due to the COVID-19 pandemic, we are unable to offer in-person volunteer opportunities at this time.

If you're looking to volunteer with the Stollery Children's Hospital volunteer program, please select the 'Hospital Opportunities' section on our website for more information.

5. Is there a minimum time commitment?

No. You can volunteer for as many hours as fits your schedule.

6. What do you look for in your volunteers?

Our Foundation's values include accountability, energy, respect, inclusiveness, altruism and leadership. In keeping with our values, we look for volunteers who are dedicated, reliable and enthusiastic about making a difference for Stollery kids and their families.

7. Do I need to provide references?

Yes, we ask for two references (work-related or personal — not family) on our online application form.



8. Will I need a Police Information Check?

We require a Police Information Check (PIC), including a vulnerable sector search for certain roles such as selling raffle tickets and for all Hospital outreach opportunities (when these opportunities become available again post-pandemic). If a PIC is required for your role, you are responsible for obtaining the check and paying the associated fee. Once obtained, PICs are valid with our Foundation for three years. Once you have successfully joined our volunteer program, please email [our volunteer engagement team](#) to obtain a letter of intent to volunteer.

9. How do I sign up as a volunteer?

Please complete our online application form. Once you submit your application, it will be reviewed by the volunteer engagement team within 10 business days.

10. How do I sign up for opportunities after my application is approved?

Approved applicants will receive an email with login information to our online volunteer portal, Volgistics. You may browse our volunteer opportunities and schedule yourself for shifts.

11. Is there any special training required?

Yes. General orientations are offered once per month and we recommend volunteers sign up once they have joined our program. As of March 2020, our orientations are held online. To sign up for an upcoming general orientation session, please log in to your Volgistics volunteer profile and select a date – indicated by 'help wanted' bubbles.

Once volunteer opportunities reopen, training for virtual opportunities will be scheduled prior to your shift. Role-specific orientations for in-person opportunities will take place at the start of your shift.

12. What if I am no longer able to volunteer for the shift I have signed up for?

Scheduled shifts that are less than 14 days away cannot be canceled directly through your Volgistics account. Please contact the volunteer engagement team for assistance.

In the rare instance where you're not able to attend your shift on the day you are scheduled, we ask that you contact the volunteer engagement team by email.